

## **CITY OF CORNING PROPERTY OWNER'S SEWER TROUBLE/COMPLAINT**

The City owns and is responsible for the mains in the street. In the City of Corning, the City owns and is responsible only for the sewer main beneath the street and not for any building sewers (laterals) whether or not they are located in the public right-of-way. Questions regarding ownership should be directed to the Department of Public Works.

Any party in the City of Corning who has a sewer problem, such as blockage, slow drainage, broken line, etc., should first contact a local plumber to investigate the problem. The property owner should call a plumber first, not the City of Corning.

The property owner is responsible for all costs and repairs associated with the resolution of any problem that occurs on their privately owned sewers.

If the plumber determines that the trouble is in the municipal sewer system, which is maintained and operated by the City of Corning, then the plumber should contact the City's maintenance personnel who will investigate and make a determination as to responsibility. If the determination is made by City personnel that the problem is indeed the responsibility of the City, the plumber's costs for the complaint shall be paid for by the City.